



THE SERIES

The Lean First series from Purdue Healthcare Advisors educates participants with a combination of classroom core training, remote coaching, project work, and participation in an online community of practice.

Cost: \$450



DIGITAL BADGES

- 1** Five Change-Making Skills
- 2** Microlearning and Small-Step Change Systems
- 3** Kaizen and Lean Continuous Improvement

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LEAN DAILY IMPROVEMENT FACILITATOR

Certification training from the Lean First series that allows participants to learn at their own pace through accumulated micro-credentials

Course Description & Certification Requirements

In order to move or hold a metric, the Lean Daily Improvement (LDI) Facilitator builds a team-based, continuous improvement habit at the point of service to make small but meaningful daily adjustments to how people work and behave. LDI is useful for making systematic, small-step changes *while work is being done*, and sustaining those gains through other change efforts.

To achieve the LDI Facilitator certification, you must earn three digital badges; set-up and facilitate at least one LDI process that successfully makes or sustains a material change to a key performance indicator; and participate in an online community.

Performances or Top-Level Competencies

- Facilitate 1-2 hour Kaizen events to define standard work for continuous improvement.
- Design, build and install the visual management board needed to facilitate LDI.
- Facilitate the creation of try-this and observe-that cards to enable team corrective action, feedback and behavior change.
- Monitor visual controls and facilitate short team huddles to identify performance problem root causes; develop and assign countermeasures; and review open items.
- Coach others on LDI principles and practice.

What are Digital Badges?

Training for this certification is presented through three (3) online learning modules to be taken at your pace. The online modules train participants in how to choose a key performance metric; collect and display data visually; run team huddles to get to root causes; assign corrective actions; and keep the process moving.

Each module is competency-based, includes remote coaching, and develops a stand-alone skill immediately applicable to the work environment. For each module completed, participants earn a micro-credential or "digital badge."