



COMMUNITY OF PRACTICE



As part of your program, you'll receive ongoing access to the **Online Community for Operational Excellence in Healthcare**, which features opportunities for peer sharing; additional training in specific techniques; and direct access to Purdue experts.

FAST TRACK TO LEAN PRACTITIONER

For process improvement professionals who have a demonstrated understanding of introductory lean tools and concepts (i.e. hold a lean yellow, green or black belt), PHA recommends the two-day **Lean Practitioner Accelerator** course.

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THE LEAN FIRST SERIES

Lean certification training designed for the healthcare industry from Purdue University

*The **Lean First** series offers certification courses, coaching, experienced-based learning, and participation in an online community to empower individuals to create and sustain improvement within their organization. Organizations that link strategy, deployment and continuous improvement have the most success with lean.*

STRATEGY

How to best foster lean skills within an organization becomes part of the initial strategy session, followed by a deployment plan (usually a combination of training, Rapid Improvement Events and project management) to build lean capability; and concluded with a road map to ensure improvements are sustained and continue to be refined.

DEPLOYMENT

Lean Practitioner

Plans, delivers and facilitates-to-closure Kaizen and Rapid Improvement Events (RIEs).



Advanced Lean Practitioner

Facilitates Value Stream Management and complex RIEs, and ensures that successful solutions spread across the organization.



Lean Leader

Offers the most advanced lean skills and experience to plan and facilitate organization-wide adoption of lean thinking, management systems and culture.

LEAN DAILY IMPROVEMENT

As you make change within your organization, it's important to invest in the training of **Lean Daily Improvement Facilitators**, who build a team-based, continuous improvement habit at the point of service.

Lean daily improvement (LDI) is a method for making small but meaningful daily adjustments to how we work and behave in order to move or hold a metric. It's useful for making systematic, small-step changes *while work is being done*, and sustaining those gains through other change efforts. LDI is essential for sustaining the gains created by the Lean Practitioner, Advanced Lean Practitioner, and Lean Leader.

