

# LEAN DAILY IMPROVEMENT

## Online Lean Daily Improvement Facilitator Training & Certification

Purdue Healthcare Advisors (PHA) will work with State Offices of Rural Health across the country to provide lean training to hospitals and clinics eligible for funding from the U.S. Health and Human Services' Small Rural Hospital Improvement Program (SHIP).

### Point-of-service process improvement

**Lean Daily Improvement** is a method for making small but meaningful daily adjustments to how we work and behave in order to move or hold a metric. It's useful for making change while work is being done, and sustaining the gain made by other change efforts such as Rapid Improvement Events. LDI Facilitators learn to build a team-based, continuous improvement habit at the point of service.

### Convenient, online lean training

Purdue Healthcare Advisors (PHA) from Purdue University now offers LDI Facilitator training through PHA Direct, a robust, elearning platform. Learners select a key performance metric; collect and display data visually; run team huddles to get to root causes; assign corrective actions; and keep the process moving.

Earning a digital badge requires about 12 hours of online study, discussion and testing. Learners also submit hands-on exercises involving real-world tasks. Certification requires 20 additional hours of applied work.

### Experienced coaches

Learners are guided by experts who know how to apply lean to the healthcare landscape like Senior Advisor Melanie Cline, RN, MSN, LPC, who is the recipient of the "Socius Award" from the National Patient Safety Foundation. Our lean coaches work closely with learners to apply evidence-based best practices.



“Not only have I been able to expand my Lean knowledge base, but I gained significant staff buy-in on the improvement process. LDI projects are efficient in improving flows on a larger scale while providing staff with tools and resources for applying the methodology to their daily routines.”

— Nathan Dolan, Assistant COO, HealthLinc

Read more at <https://pha.purdue.edu/ldi>

- **Option to deliver services through SHIP-funding**
- **Proven to make significant improvements in clinical, financial, quality and operational metric**
- **Online learning enhanced by coaching**
- **Community of practice with real-world case studies**
- **Certification or digital badge option**
- **Affordable & sustainable**

### CONTACT

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